

Dear Associates,

Every year, the 'Holiday Season' brings a whole new dimension for us. This year, we shall continue to deliver the same uncompromised experience virtually, though we will all miss the war room-like atmosphere in our offices. Therefore, our '*Weekly Tech Bytes*' series will be solely focused on the 'holiday readiness' for the next one month. Get behind-the-scenes and learn how various teams at IDC enable a seamless and hassle-free customer experience. I'll be a part of this series to discuss '*Getting Ready For the Holiday*' on **Sept. 24** along with Prashanti and Sudeep. The focus of this discussion will be on how we are navigating through uncertain times and our strategy to respond effectively to the holiday rush.

Our first virtual '**Demo Day**' was an amazing experience. Twenty-six teams showcased their stories of tech excellence! One thing that remained constant across all demos was 'customer-centricity'. We need more such sessions, which will eventually help us in breaking down the silos, facilitate reuse of technology across teams, and reiterate Sam Walton's vision of exceeding the 'customer delight'. I congratulate the participants for their incredible ideas and work. I also thank our associates who participated in it. Also, a big shout out to the enabling teams that made this virtual 'Demo Day' a reality.

The LinkedIn Live session on '*Creating and Scaling a Strong Tech Culture*' last week is now [online](#). We had the pleasure of having Rahul Chari, Co-Founder & CTO, PhonePe and Jeyandran Venugopal, Chief Product and Technology Officer, Flipkart share their valuable insights with us. Among many things, the conversation focused on tech, culture and the future of AI. It was an immersive discussion on an entrepreneurial mindset and how sharp focus on business goals can help us build a very responsive tech culture.

Once in a while, it's nice to break away from work and indulge in some fun. Our engineers do wonders at Walmart! On this engineers day, our associates wondered about the small things in life. Check it out on [Walmart Global Tech India LinkedIn](#) page. I am sure it will make you smile! 😊

Our Gurgaon team got together for an 'All Hands'. It was great to meet the team, and hear from them. I admire the work done by different teams at Gurgaon!

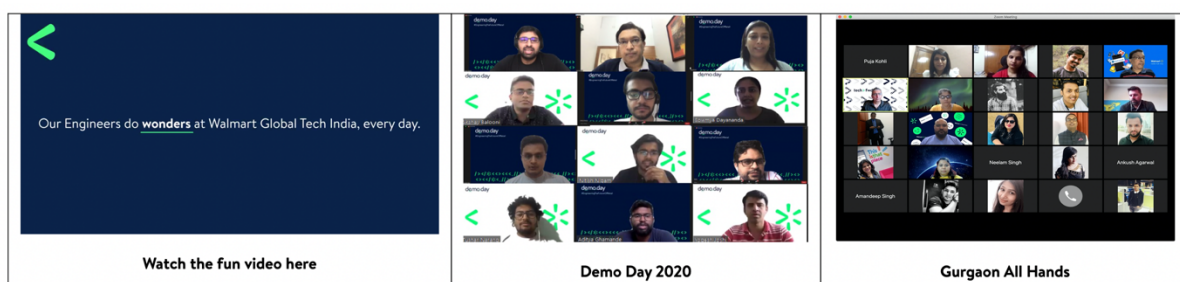
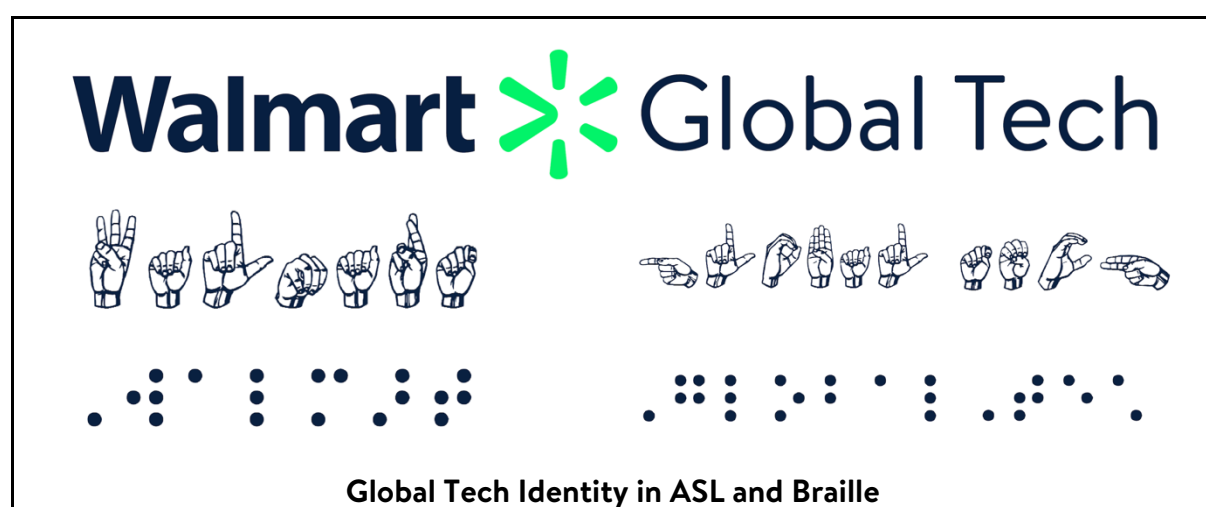
At Walmart, our commitment to diversity and inclusion transcends beyond the company boundaries and includes communities where our associates live. To commemorate the '**International Week of the Deaf**', the wCare Associate Resource Group (ARG) is launching the Walmart Global Tech Identity in ASL (American Sign Language). With this small yet positive step, we want to reiterate our commitment towards making Walmart a truly inclusive and equitable workplace where language, abilities and life stages are no hindrance in achieving our goals.

Our data engineering team at IDC along with their global counterparts received acknowledgment in an [external media article](#) for some of their recent work in enabling excellence in the Supply Chain. I am excited to share that the DS&I Supply Chain data engineering teams across locations are working on major delivery milestones for various

compliance products mentioned in this detailed coverage in media. The products are On-Time In-Full (OTIF), Supply Chain Quality Excellence Program (SQEP), Advanced Ship Notice (ASN) and Direct Store Delivery Consolidation program (DSDC).

Lastly, remember to take the **Associate Engagement Survey (AES)**! Check your inbox for an email from Associate Voices and set aside time before Oct. 7 to provide us feedback. This year has certainly been challenging for all of us and, through this survey, we hope to hear your feedback and make impactful changes.

And, please do remember to read the weekly **5&10 newsletter** on **Mondays** for all Global Tech updates!



Stay connected and stay safe!

Hari Vasudev // SVP & Center Head
India Development Center



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